IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Lavorgna et al.

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For: SYSTEMS AND METHODS

FOR MANAGING BUSINESS

METRICS

AMENDMENT AFTER FINAL

Commissioner for Patents

P.O. Box 1450

Arlington, VA 22313

Applicants respectfully request entry and consideration of the following amendment submitted in response to the Office Action dated March 9, 2006 and made final, and the Advisory Action dated August 1, 2006.